

50% of our families  
earn less than  
\$47,000 each year

Your support helped  
ease the burdens  
families face



"My favorite part about being a big sister is singing to the baby and giving her hugs and kisses." — Zahavia, 6

Baby Ziviah spent the first 100 days of her life in the hospital. She was born with Down syndrome and a serious heart condition requiring surgery.

Her parents, Larisa and William, spent up to 14 hours caring for their newborn at the hospital—time that would have been impossible to give without support for their other children.

"We would have to be at the hospital a lot if we didn't have summer camp or school," said Zayaniah, 11. "It's a good distraction because it's exciting to go out and do all the fun things here"

## Annual Impact Brief | January-December, 2019

Photo courtesy of the Family Album Project, which donates time to give families the chance to capture the healing power of family.

In 2019, we provided over  
**36,000 nights of housing**

We served nearly **3,200 individual families** accessing lifesaving care for their child

We provided **\$17.6 million** worth of housing, meals and support service

Up 70%, nearly **3,800 siblings and patients** stayed with us

Staff and 300+ community groups served **140,000 meals** to families at both Houses

We provided overnight accommodations to more than **8,000 caregivers, patients, and siblings** in 2019.



Nearly **2,500 families** stayed at RMH Stanford and **750 families** stayed at RMH San Francisco.



Our **in-hospital day-use program** was accessed more than **16,000 times** by families at UCSF Benioff Children's Hospital San Francisco, and our **sibling support programs** helped more than **6,000 children** cope with stress through play.



**Family Support Services** spent **3,100 hours** in 2019 helping parents, siblings and caregivers cope and find strength in togetherness during medical crises.

[www.rmhcbayarea.org](http://www.rmhcbayarea.org)

### WHO ARE OUR FAMILIES?

Hispanic/Latino 35%  
Caucasian 39%  
Asian/Pacific Islander 7%  
Other 10%  
African American 5%  
Multi-Ethnic 2%  
Native American/Alaskan 2%



California 79%  
Nevada 4%  
Hawaii 3%  
Oregon 2%  
Arizona, 1%

### Top Clinical Services Accessed by Families

#### RMH Stanford

- Cardiology, 41%
- Oncology, 13%
- Liver & Kidney Transplants, 12%
- Neurosurgery, 11%

#### RMH San Francisco

- NICU, 23%
- Cardiology, 19%
- Pediatric Surgery, 11%
- Outpatient, 9%
- PICU, 9%

Adults housed at both Houses: 4,200  
Children housed at both Houses: 3,772  
Average stay at RMH Stanford: 15 days  
Average stay at RMH San Francisco: 4 days